WSO2CON AFRICA

SEPT 22 – 24, 2026 | NAIROBI, KENYA

Agent Platform



Dr. Rania Khalaf

Chief AI Officer & GM Agent Platform

What makes agents powerful

— the combination of non-determinism and autonomous actions —

is what makes them hard to govern

The need for an open, interoperable agent manager

1

From LLMOps to AgentOps

81%

In production today, **but only 51% at production scale**

Agentic AI Foundation

2

AI success demands heterogeneity

3+

different agent frameworks running simultaneously at enterprise orgs

VentureBeat

3

Untangling of the agent monolith

40%

of agentic AI projects predicted to be cancelled by EOY 2027

Gartner



1.0 Now GA

WSO2 Agent Manager

The open enterprise control plane to securely deploy, manage, and govern AI agents at scale.





LANDSCAPE REPORT

The Agentic Control Plane Solutions Landscape, Q2 2026

Forrester's Overview Of 33 Vendors

June 24, 2026

By Leslie Joseph with Frederic Giron, Laura Demarki, Bill Nagel

FORRESTER

Summary

You can use agentic control plane solutions to govern a fragmented agent estate, contain the risk that agent autonomy introduces, and keep production agents observable and accountable. But to realize these benefits, you'll first have to select from a diverse set of vendors that vary by size, type of offering, geography, and use case differentiation. Enterprise architecture and AI leaders should use this report to understand the value they can expect from an agentic control plane solution vendor, learn how vendors differ, and investigate options based on size and market focus.

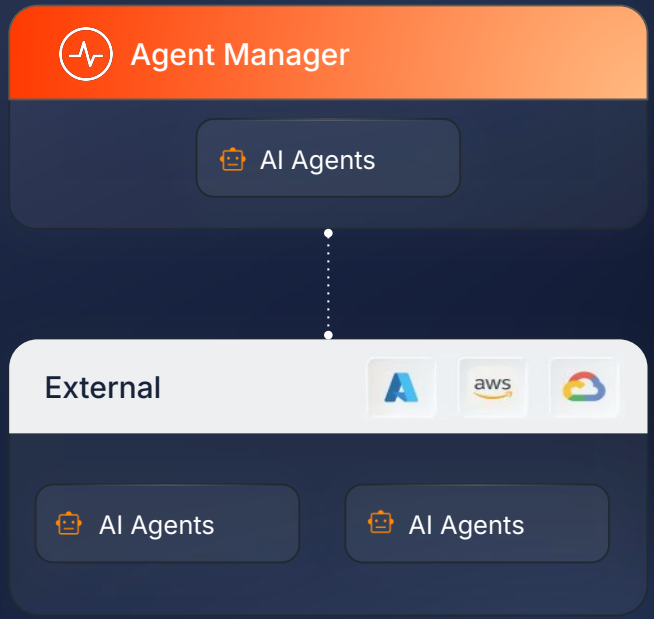
Any Framework

- CrewAI
- LangChain
- AWS Strands
- Ballerina
- Microsoft Agent Framework

Any Model

- Anthropic
- OpenAI
- Gemini
- Azure OpenAI
- AWS Bedrock
- Azure AI Foundry
- Mistral

Any Deployment



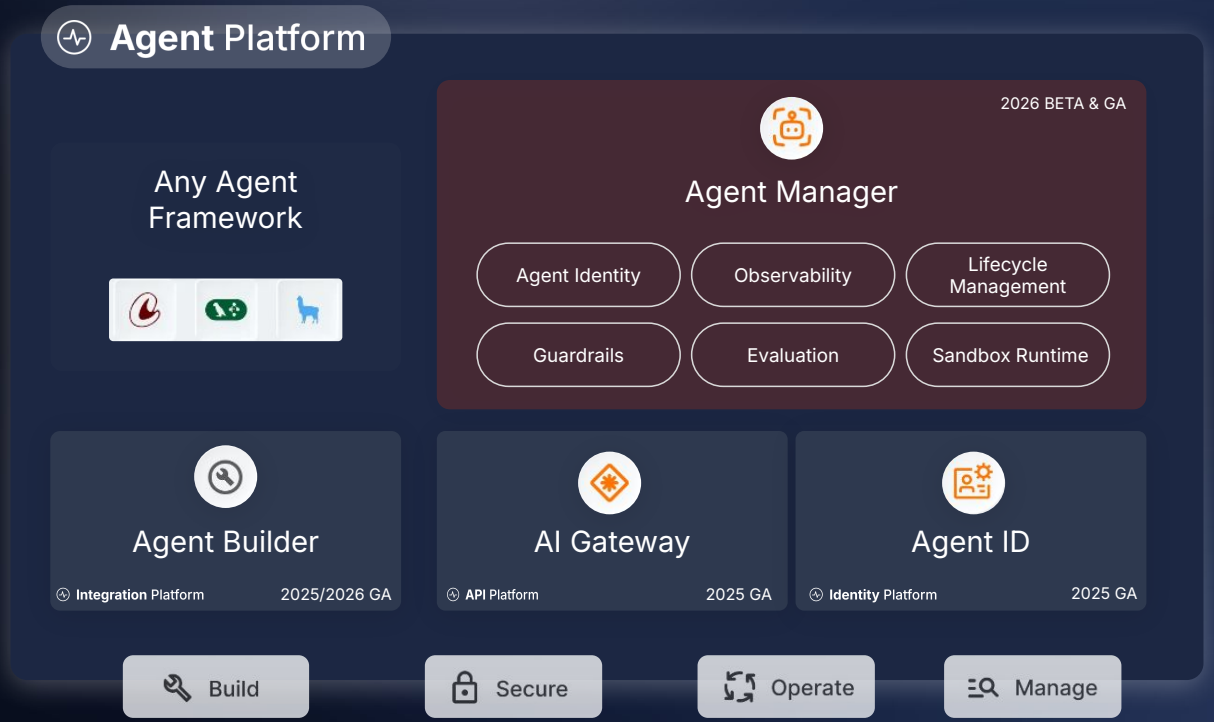
Agent Manager helps you **get more agents into production, without compromising control** or model freedom

- Federated Agent Management
- Scalable Agent Execution Runtime
- Full Lifecycle Management
- Agent Identity & Security
- Monitoring & Evaluation
- Governance & Trust

How WSO2 Agent Manager Works



Putting it in context: The WSO2 Agent Platform



Agent platform sessions: Blue room

Tomorrow - 12:00 pm

Managing the Agent Lifecycle at Scale

Tomorrow - 12:30 pm

Introduction to AI Agent Manager

Tomorrow - 01:00 pm

Agent Governance

Or anytime at the O2 BAR

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WSO2 API Platform



Derric Gilling

VP & GM API Platform

What we're hearing from customers

Three themes that come up in customer conversations



AI and gateway sprawl

Ungoverned API, LLM and MCP usage spreading much faster than policy



Securing MCP and agent access

No strong auth or audit trail for MCP servers and the agents calling them



Ballooning AI costs

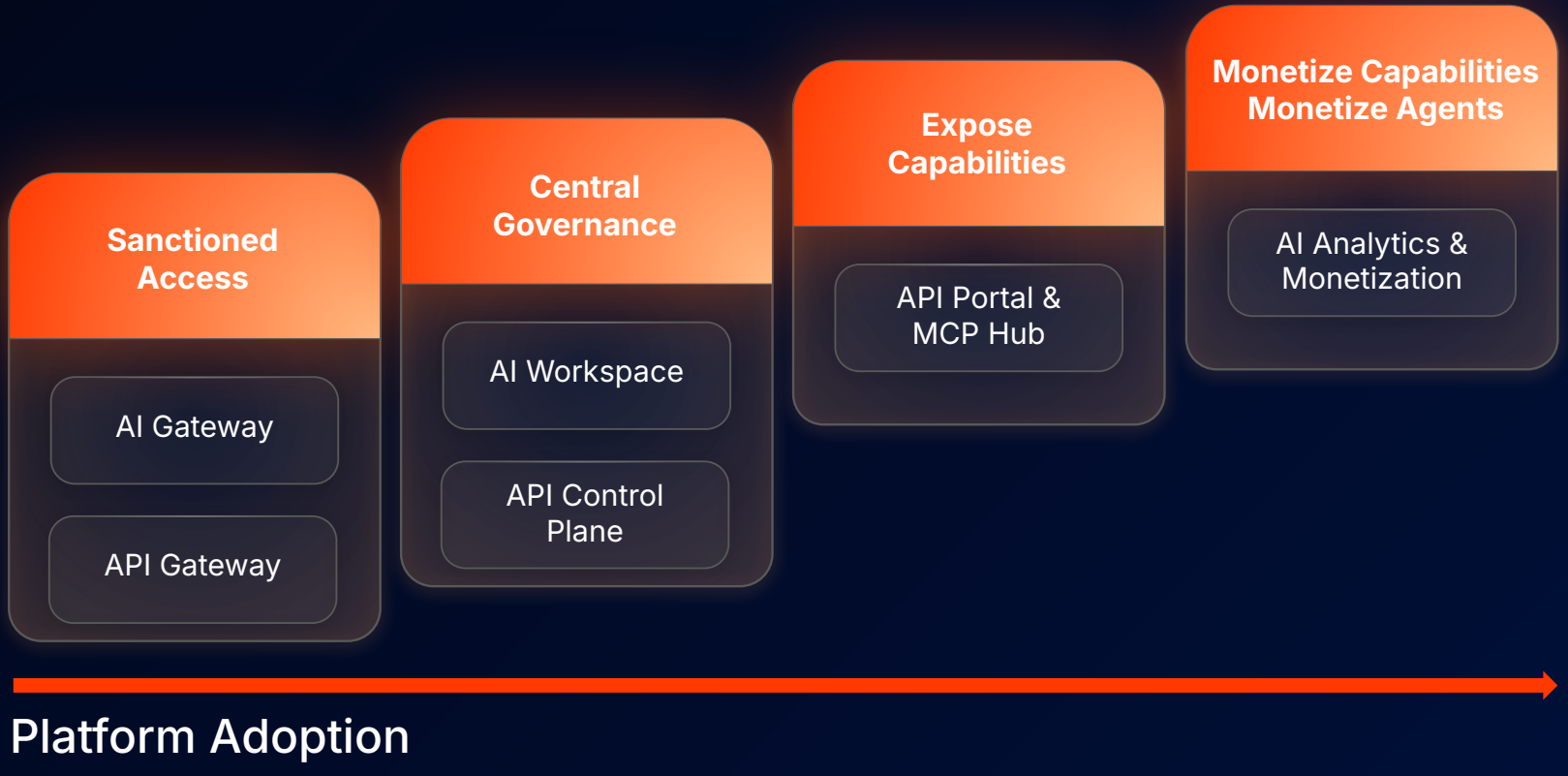
Finance is pressuring AI teams for accountability and reduction of AI spend

Most enterprises are being forced to choose between **shipping AI fast** and **governing what's shipped.**

In the agentic enterprise, that tradeoff breaks you.

With WSO2 API Platform, you won't.

API Platform steps on WSO2's AI golden path



WSO2 API Platform

Trusted AI governance for every API and AI service across any gateway, any cloud, any model



WSO2 API Platform

Trusted AI governance for every API and AI service across any gateway, any cloud, any model



- **Agent-ready APIs**
- **Open and modular**
- **Universal governance**
- **Monetization-native**

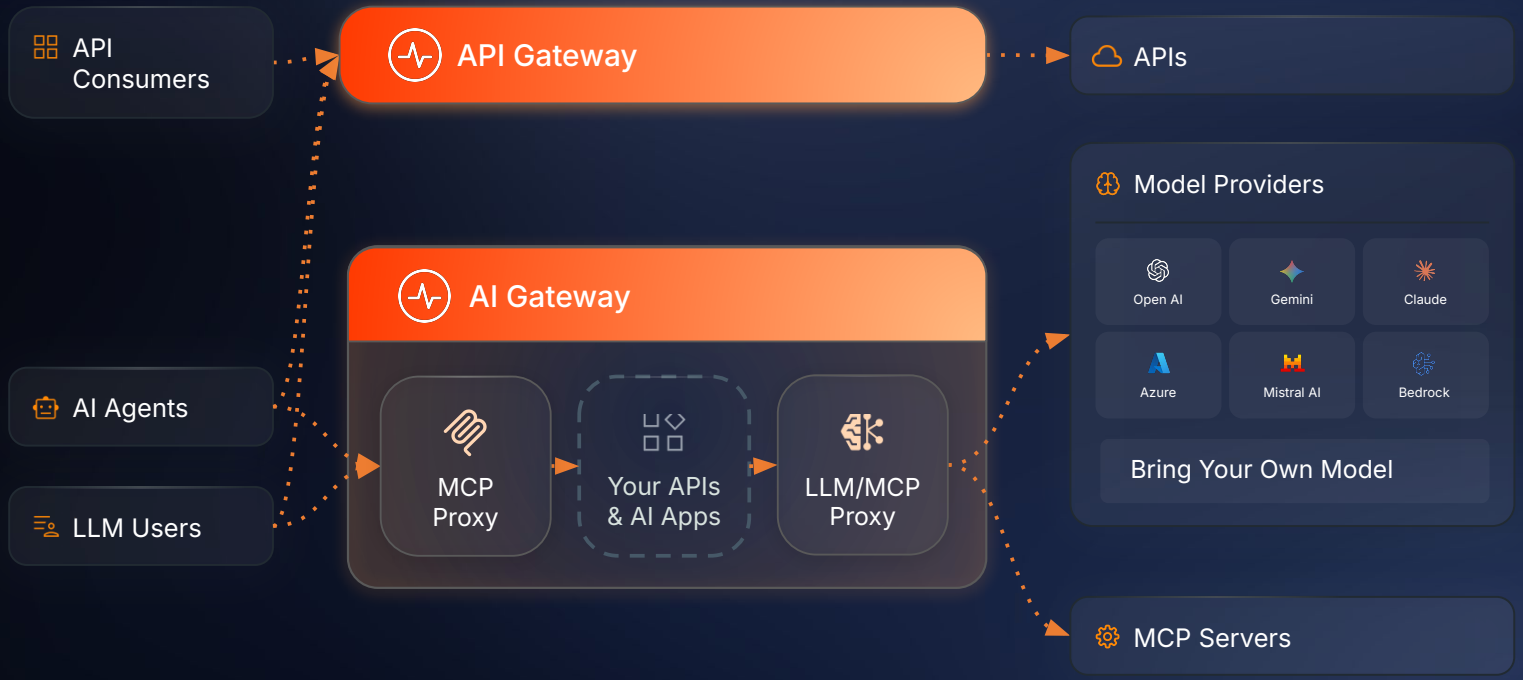
The journey to a simplified, modular API Platform

Ensure governance moves as fast as AI without forced migrations



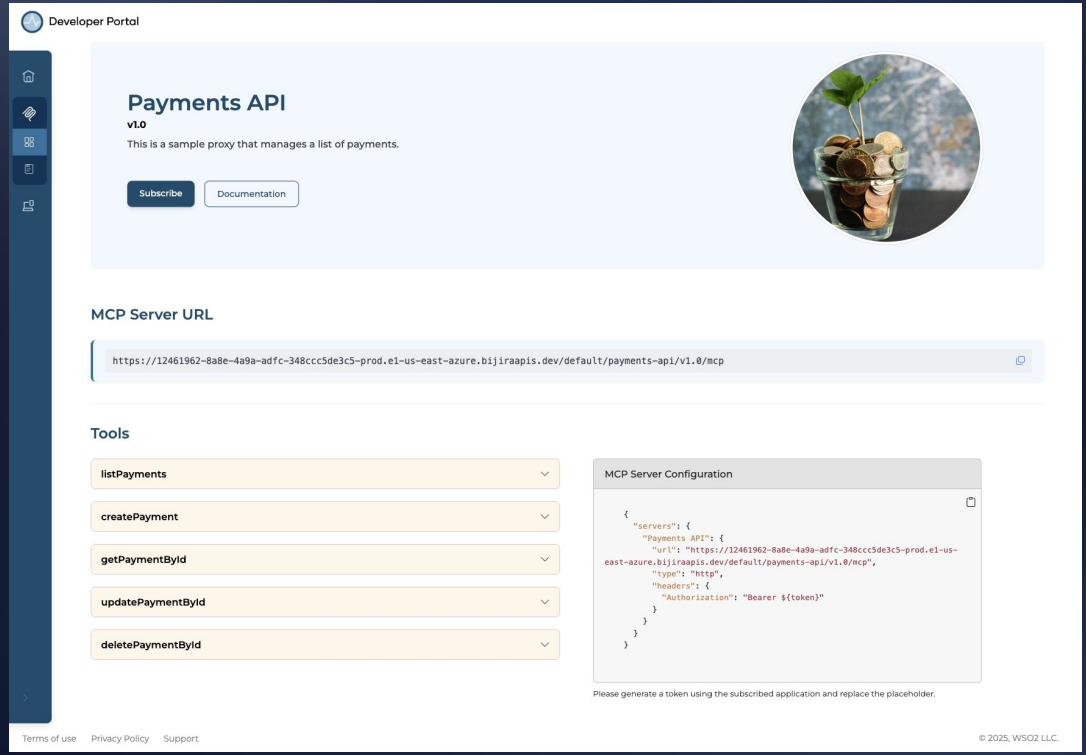
What's new: Centrally govern all API and AI services

Protect your company data and control AI cost



What's new: Safely expose capabilities to agents

- **Drive adoption of MCPs**
  Safely publish MCP servers
- **Enable agentic discovery**
  Leveraging standards like llms.txt
- **Consolidate APIs into Outcomes**
  Create Arrazo based API Workflows



What's new: SaaS, hybrid, self-managed flexibility

WSO2 runs it (SaaS). Keep data sovereign (Hybrid). Full air-gapped (Self-Managed)

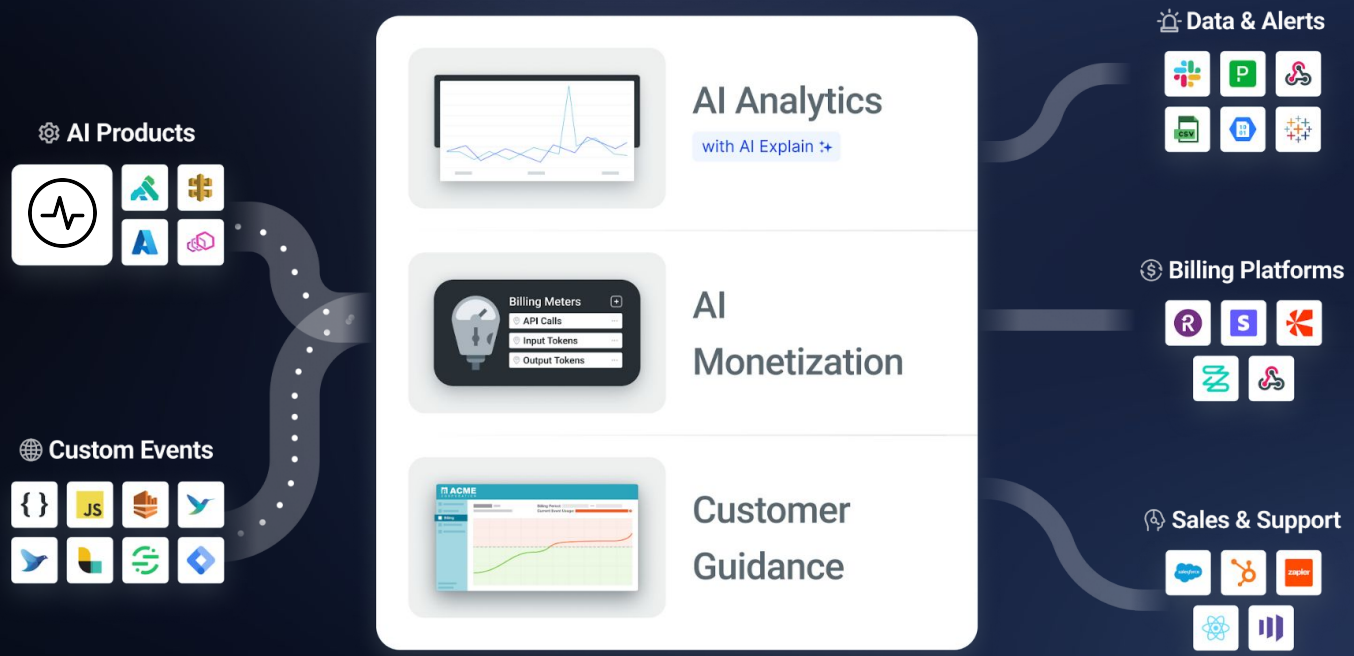


Including the self-hosted AI Workspace we shipped in August, for sovereign AI

What's new: Make AI accountable and profitable

Meter, chargeback, and bill API, AI, and agent usage

moesif
a WSO2 company



Thanks for partnering with us

60 Trillion Transactions

40K+ APIs Globally

500+ Direct APIM Customers Globally

25K+ Open Source Users

FORRESTER®

Leader and a **Customer Favorite** in the Forrester Wave™: API Management Software, Q3 2026

140+
FINANCIAL & INSURANCE COMPANIES

145+
GOVERNMENT AGENCIES ACROSS 30+ COUNTRIES

100+
TELECOM & TECH COMPANIES

20+
ENERGY & UTILITIES

30+
HEALTHCARE PROVIDERS

API platform sessions: Red room

Tomorrow - 10:00 am

Designing APIs & MCP for AI Readiness

Tomorrow - 10:30 am

Hybrid Architecture and Multi-Gateway Control

Tomorrow - 11:00 am

AI Cost Attribution & Optimization for LLM Consumption

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WSO2 Integration Platform



Sharya Unamboowe

VP & GM Integration Platform

Building **enterprise-grade agents** is an **integration problem.**

Building **enterprise-grade agents** is an **integration problem.**

Agents are only as good as the **enterprise systems and data** they can access.

Integration is what **makes this possible.**

WSO2
Integration Platform

NEW

WSO2 Integrator

WSO2 Integrator 5.0 available today.
WSO2 Integrator 5.1. release in Oct 2026.

WSO2 Agent Builder

WSO2 Agent Builder 1.0 release in Q4-2026.

Available as self-hosted software, or as an iPaaS / SaaS via the
WSO2 Integration Cloud

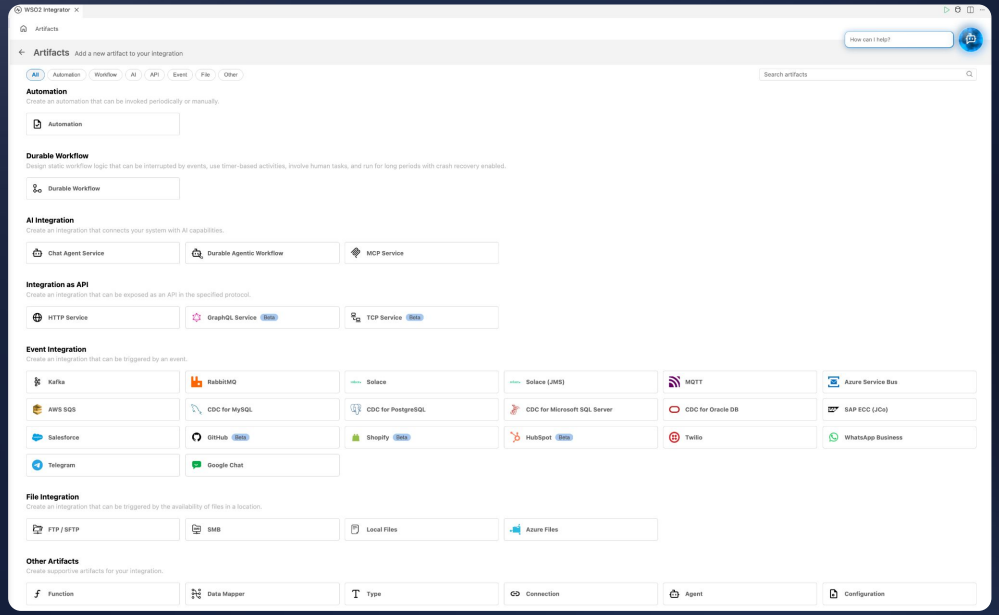
Make existing systems agent-ready

Integrate.

- Automations
- Integrations as APIs,
- Event-driven
- File-driven

Build MCP servers.

Expose existing systems and data for agent consumption.



NEW

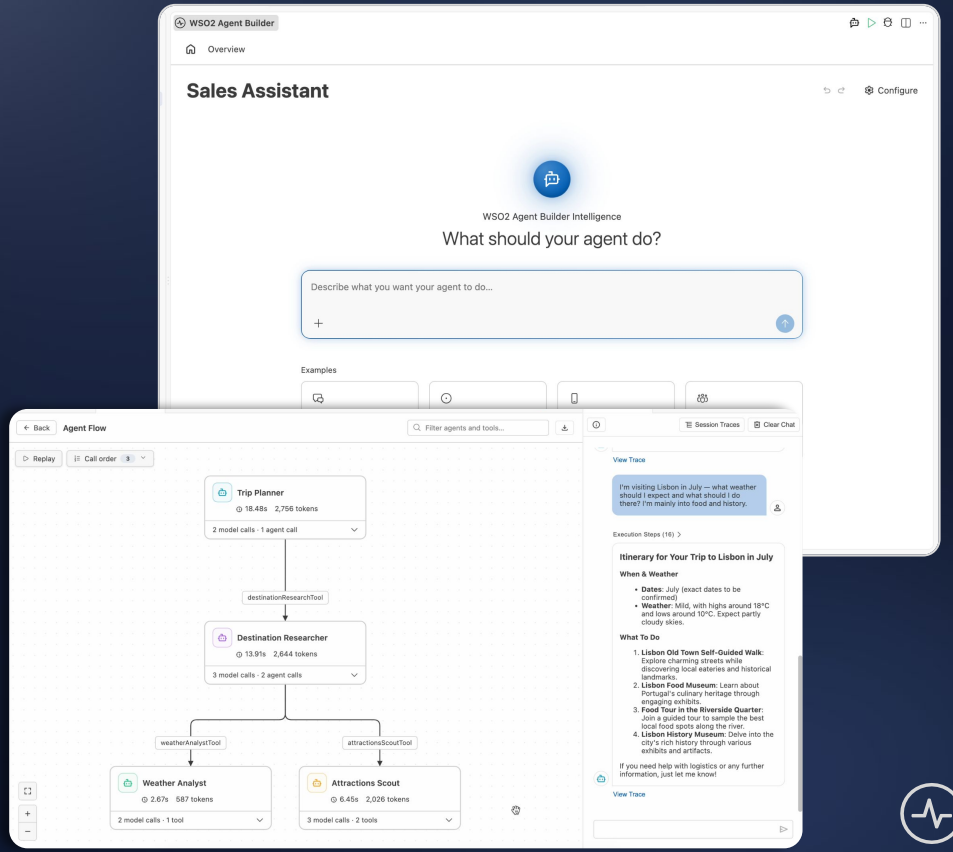
Build and connect agents

No-code and pro-code.

600+ connectors as tools.

Connect via MCP.

Orchestrate multi-agent patterns.



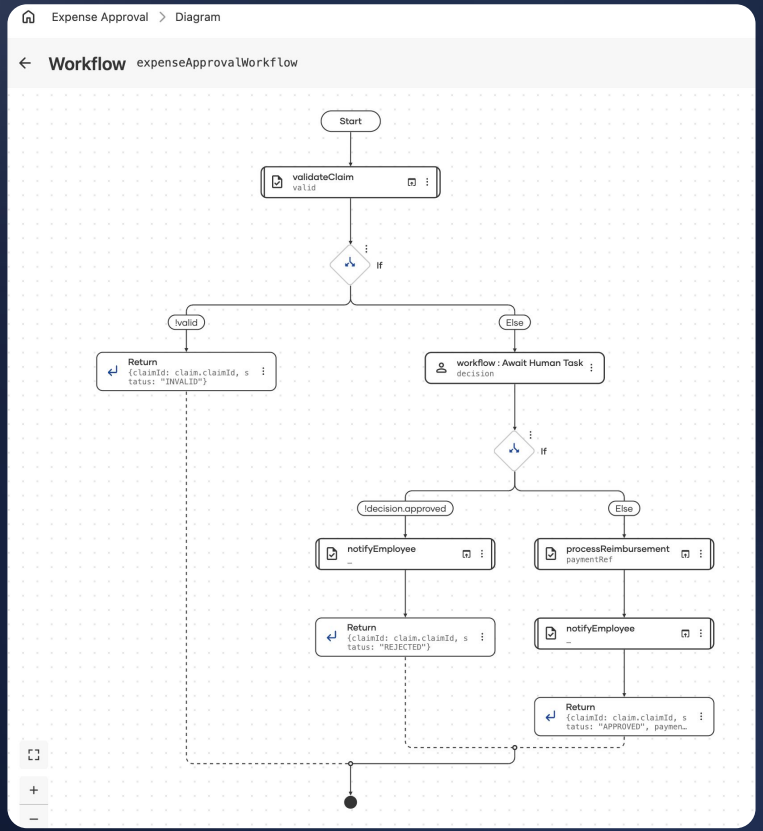
NEW

Build long-running workflows

A multi-step business process.

Can run for an extended period of time.

Can pause, maintain its state, and resume from where it stopped.



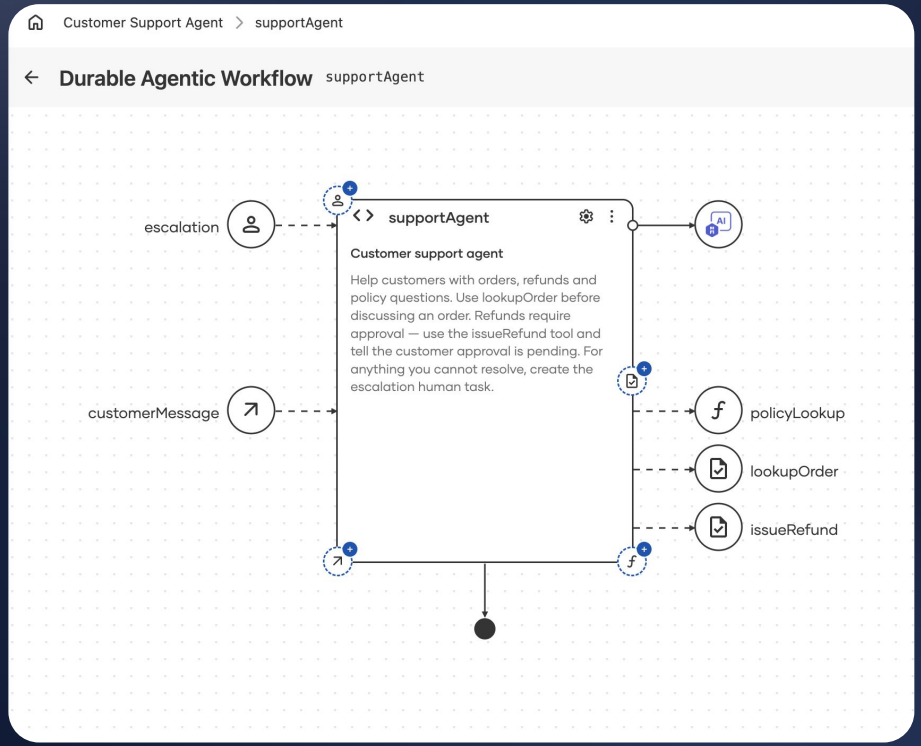
NEW

Combine workflows and agents

Durable agents.

Give the goal, and the agent decides the best path at runtime.

Humans-in-the-loop to govern agent actions.

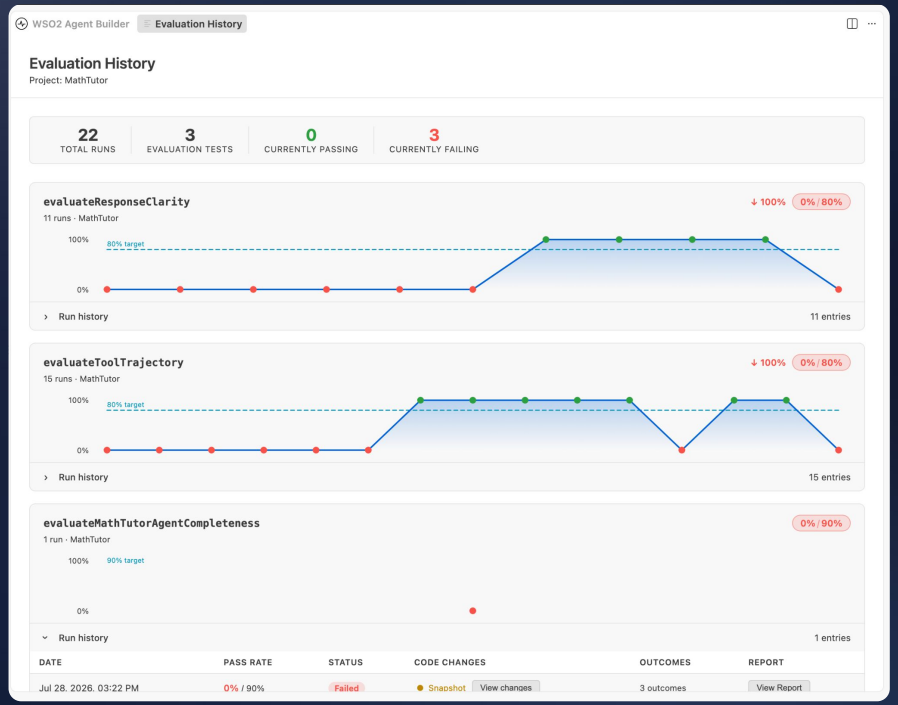


NEW

Evaluate and observe agent behavior

Identify expected agent behavior at development.

Observe and audit every step and decision.



NEW

Give agents memory

Short-term and long-term memory, and knowledge bases.

Allows agents to retain information across tasks and time.

Give agents memory and context

Short-term and long-term memory, and knowledge bases.

Allows agents to retain information across tasks.

What's next:

Context engine

A single, unified representation of institutional knowledge.

Allows agents to make real-time and context-aware decisions.

A **single platform** to build enterprise-grade agents with governance built in.

Integration platform sessions: Red room

Today - 02:30 pm

Integration: The Foundation of the Connected Agentic Enterprise

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Today - 03:00 pm

AI-Native Integration Development: Reimagining How Integrations Are Built

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Today - 03:30 pm

Building Governed Integrations and AI Agents for the Enterprise

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Tomorrow - 03:30 pm

The Data Layer for Enterprise Agents

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WSO2 Identity Platform

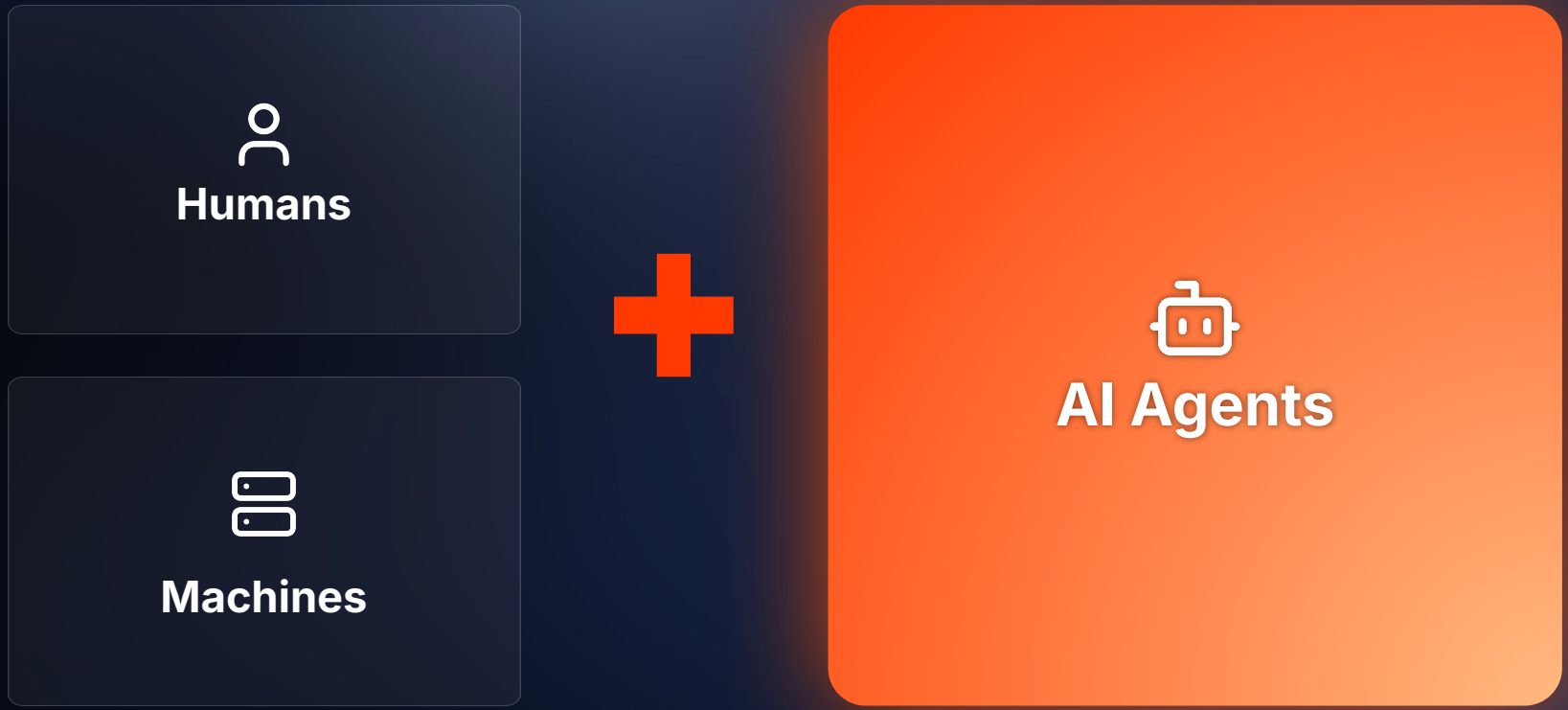


Geethika Cooray (Geekz)

VP & GM Identity Platform


Customer IAM
Consumers
(B2C)
Citizens
(G2C)
Businesses
(B2B)
Workforce IAM
Employees
(B2E)
API Access Management
APIs
(API AM)

IAM in the Agentic Enterprise



Different Agent Types

ENTERPRISE-CONTROLLED

OWN & RUN

EXTERNALLY-CONTROLLED

ADMIT & SCOPE

Enterprise-managed Agents
WORKFORCE + CIAM

Employee' BYO Agents
SHADOW AI

Consumer Personal Agents
CIAM

B2B Agent-as-a-Service
B2B

Vendor / SaaS
THIRD-PARTY

Partner-managed
B2B



You don't have to build agents to have an agent identity problem

External agents will still need a trusted path into your systems



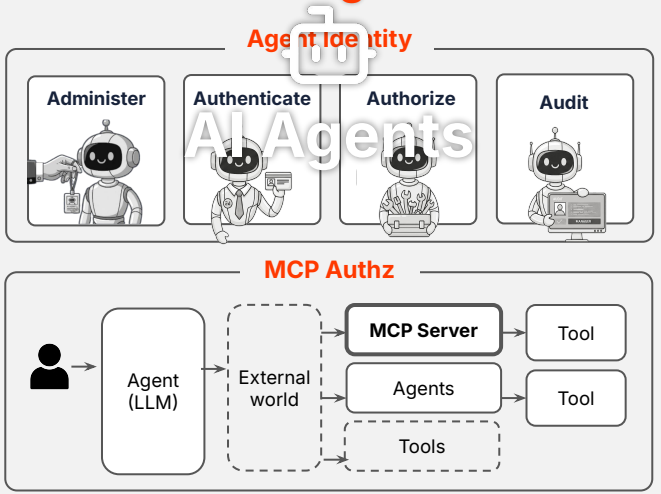
IAM in the Agentic Enterprise

Humans

Machines

AI Agents

WSO2 Agent ID



A Unified Fabric for Every Digital Identity

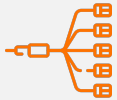
Customer IAM



Consumers
(B2C)



Citizens
(G2C)



Businesses
(B2B)

Workforce IAM



Employees
(B2E)

API Access Management



APIs
(API AM)

Agent Identity



Autonomous AI Agents
&
MCP Authorization

Introducing



ThunderID

https://thunderid.dev

ThunderID

Next gen open-source IAM stack



Agent-native



Post-quantum-safe



Decentralized identity



Lightweight & scalable



ThunderID

Next gen open-source IAM stack

ThunderID will be contributed to

LF DECENTRALIZED TRUST

Governed under Linux Foundation EU

Early Contributors & Adopters

MOSIP

Modular Open Source Identity Platform

Signet

Lanka Software Foundation

WSO2 API Platform

WSO2 Engineering Platform

WSO2 Agent Platform

WSO2 Platforms

Future View: WSO2 Identity Platform

Converged, Modular, Modern & Open Source-backed



Customer Data Service (CDS)

Build an actionable 360° View of your users

Profile Enrichment

- Connect & Unify fragmented Data
- Advanced progressive profiling
- Track guest user journeys

Golden profile

- Unified customer data
- Anchored on Identity
- Consent-aware
- Privacy & Preference aware
- Single source of truth

Powered by identity resolution

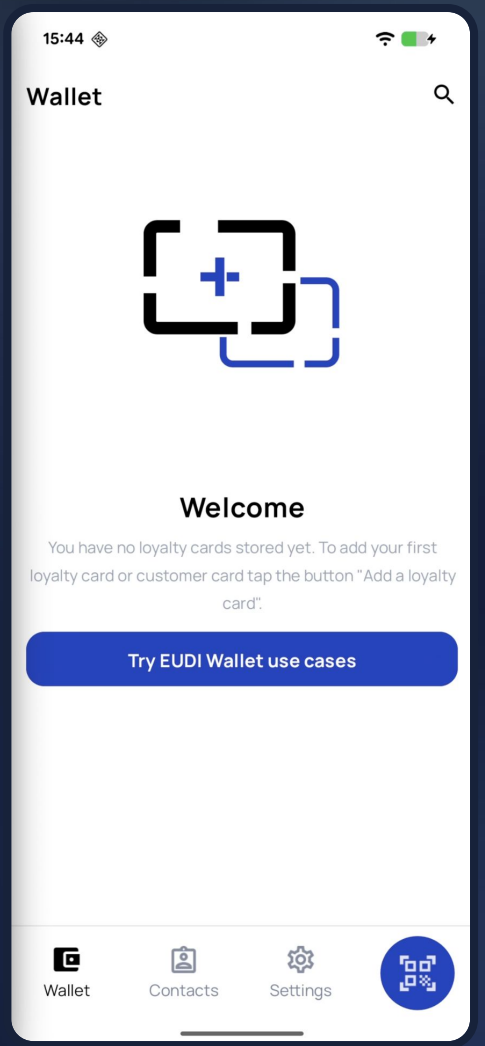
Activation

- In-app personalization
- Consent-aware data access
- Journey orchestration

Verifiable Credentials

OpenID for Verifiable Credential Issuance and Verification

- Alignment with Wallet initiatives
- Admin defined templates to control credential format and wallet appearance
- Conformance to OpenID specs



Consent Management

Consent Policies (Privacy, ToS)

Comprehensive policy configuration and lifecycle management:

- Configure versioning for all policies
- Consent and re-consent for version updates
- Mandatory prompts during login and registration

Marketing Communication

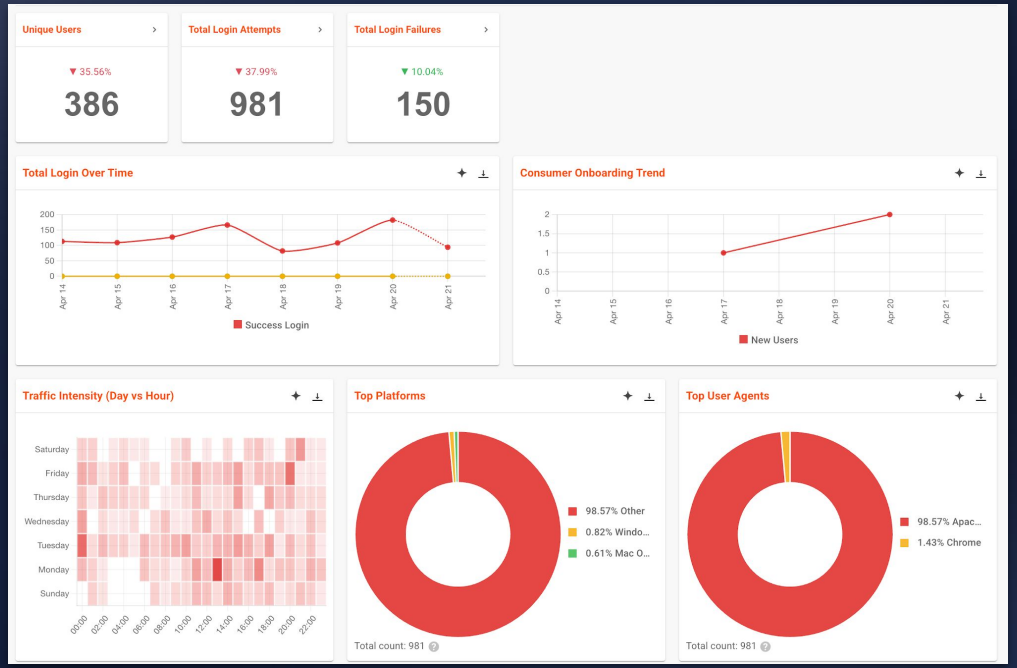
Optimize marketing preference collection and user control:

- Capture preferences during registration
- Self-service preference management
- Seamless opt-in/opt-out capabilities

Identity Analytics

Insights Across the User Journey

- Identity analytics for user activity
- Support for custom dashboards and reporting
- AI-powered conversational interface to gain insights
- Advanced configurable Analytics Dashboards are also available as needed



Technology Partnerships

Fraud Detection	Identity Verification & Advanced Authentication	Fine Grained Authorization	Data Sovereignty	European Digital Trust
sift	Daon	authzed	InCountry	Signicat

A Unified Fabric for Every Digital Identity

2.5 Billion Managed Identities

1500+ Commercial Deployments

300+ Direct IAM Customers Globally

20K+ Open Source Users

kuppingercole ANALYSTS

Overall Leader in 2026 KuppingerCole **Leadership Compass for CIAM Platforms**

Overall Leader in 2026 KuppingerCole **Leadership Compass for B2B IAM Platforms**

90+
FINANCIAL & INSURANCE COMPANIES

65+
GOVERNMENT AGENCIES ACROSS 20+ COUNTRIES

19+
National Identity Platforms

50+
TELECOM & TECH COMPANIES

20+
HEALTHCARE PROVIDERS

Identity platform sessions
Yellow room

Today - 2:30 pm

WSO2 Identity Platform: The Identity fabric for the Agentic Enterprise

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Today - 3:00 pm

Standardizing Access Across B2B Services

Today - 3:30 pm

Identity, Delegation, and Access Governance for AI Agents

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Engineering Platform



Lakmal Warusawithana

VP & GM Engineering Platform

Agentic coding builds apps and agents fast.

Getting them to production, safely governed, is the bottleneck.

Not by introducing another tool or gluing multiple tools together.

A platform solves this.

Building one yourself takes years — and millions of dollars.

WSO2 Engineering Platform For Every Role In Your Engineering Org



WSO2 Engineering Platform Capabilities

Golden Paths

Developer abstractions and paved paths for every workload — no infrastructure assembly required.

CI/CD & Pipelines

Build, scan, and promote automatically — the same pipeline for code humans write and code agents write.

Modules Catalog

Ready-to-use modules for databases, gateways, and other systems — verified and kept up to date.

Integrated Observability

A scalable observability plane covering every observability need of your workload.

Security & Zero Trust

Cell architecture enforcing ingress and egress security, zero-trust by default.

Agent Operable

Built-in agents, MCP servers, and agentic skills — agents are first-class, not bolted on.



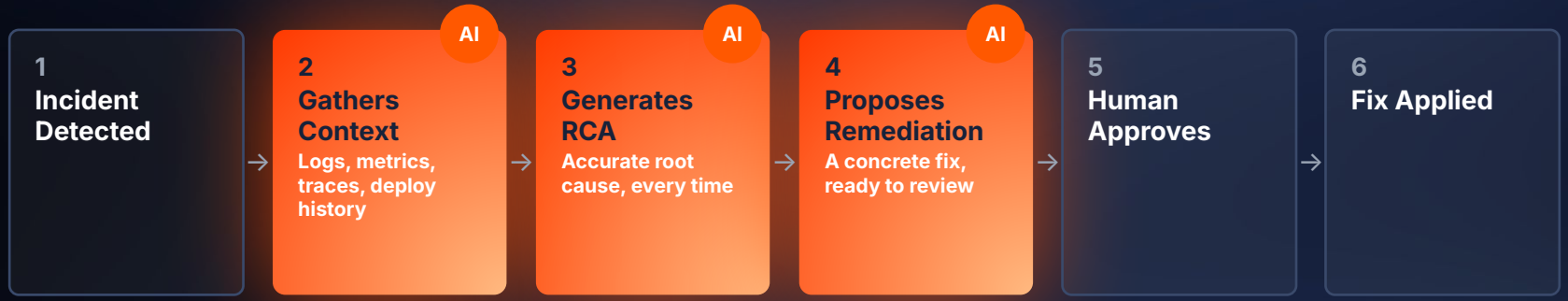
From Agentic Coding To Production

External agents don't get a side door. They go through the same golden path as everyone else.



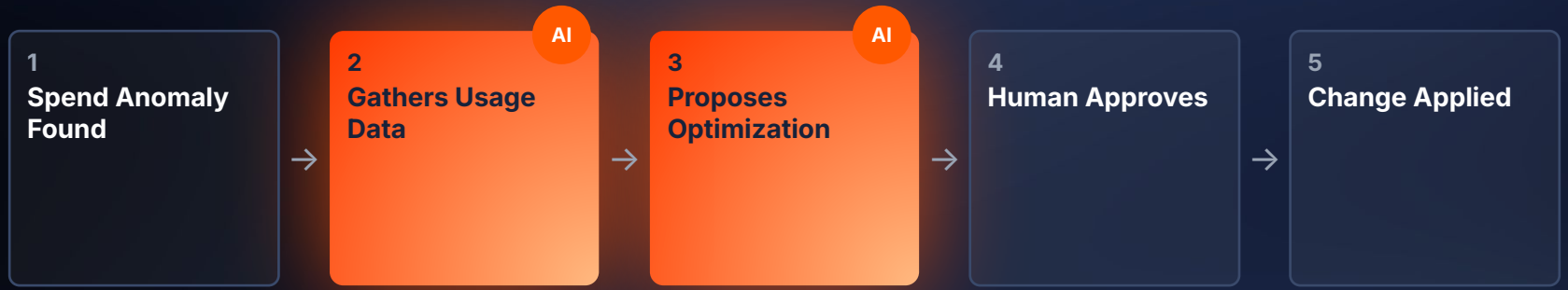
SRE Agent + Human SRE: Reduce Mean Time to Resolution

Context, root cause, and a remediation plan are automatic, every time. Reduce MTTR from hours to minutes



FinOps Agent + Cloud Ops : Helping You Save on Infra Cost

Automatically analyze infra spending, identify savings opportunities, and recommend optimizations.



WSO2 Engineering Platform Is Powered By



OpenChoreo

OpenChoreo is a CNCF Sandbox project.

Go from zero to platform, or take what you have further.

One IDP for humans and agents.

Made with ❤ at WSO2.

OpenChoreo Ecosystem

Modules, integrations, agents, and skills — discoverable and reusable, not reinvented per team.

Verified Modules

First-party modules for core functionality — continuously tested for compatibility with patches and updates.

Community-Led

An ecosystem of modules for third-party tools, driven by the OpenChoreo community.

Build Your Own

A modular framework lets you build your own modules that integrate with OpenChoreo's APIs and architecture.

See openchoreo.dev/ecosystem



Engineering platform sessions

Tomorrow - 10:00 am

The Evolution of Platform Engineering: Building IDPs for Humans and AI Agents

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Tomorrow - 10:30 am

The Platform Abstractions: What Developers Declare, What Platform Engineers Govern in OpenChoreo

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Tomorrow - 11:00 am

Custom Resources, Not Custom Forks - Curating OpenChoreo for Your Enterprise



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Solutions



Mifan Careem

SVP & GM Solutions

From Building Blocks to Outcomes

Productizing our experience into customer value creation



Navigating solutions

By vertical industry

Reusable vertical use cases for common industry specific challenges

- Healthcare
- Banking and Finance
- Government
- Retail
- Telco

By horizontal initiative

Broad repeatable use cases covering horizontal requirements

- Digital sovereignty
- Vendor consolidation
- Platform modernization
- AI readiness and modernization

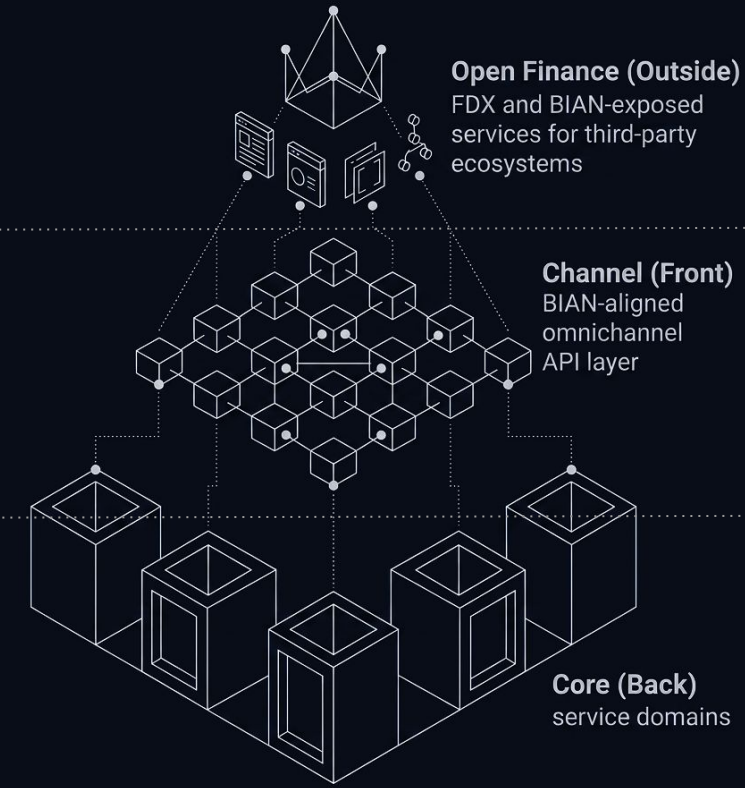
Empowering BFSI globally

Corporate APIs
Powers mission-critical operations for 200+ banks and FIs of all tiers in every region

Trusted by the Largest Banks Globally
Used by Banks with $3 Trillion+ in assets for daily mission critical operations

Open Banking Expertise
Deep Open Banking Experience across all continents from the inception of Open Banking

Comprehensive Standards Support
Supports ISO 20022, ISO 8583, SWIFT MT, BIAN, FDX etc;



Banking Reference Architecture

Customer Channels & Touchpoints

- Web + AI Agents
- Mobile + AI Agents
- Branches + AI Agents

Corporate & External Ecosystem

- Corporate Apps + AI Agents
- Third-Party Apps + AI Agents
- Govt Services + AI Agents

WSO2 PLATFORM

- Omnichannel Governance
- Open Banking
- Trusted AI Governance
- Abstracted Core

Systems of Record

- Core Banking
- Loan Origination
- Trade Finance
- Card Management System
- Risk & Compliance

Powering public and private healthcare

40+
Healthcare Organizations Worldwide

3 of 5
Leading Systems of Record

4.6K req/sec
Fastest open source FHIR server, built on Go

Global Stem-Cell Registry · Global Health
445+ transplant centers and 41M+ donors exchanging time-critical match data securely over WSO2 APIs

Care-Management Platform Vendor · Population Health
Care-management platform for US health plans runs on WSO2 API management, integration.

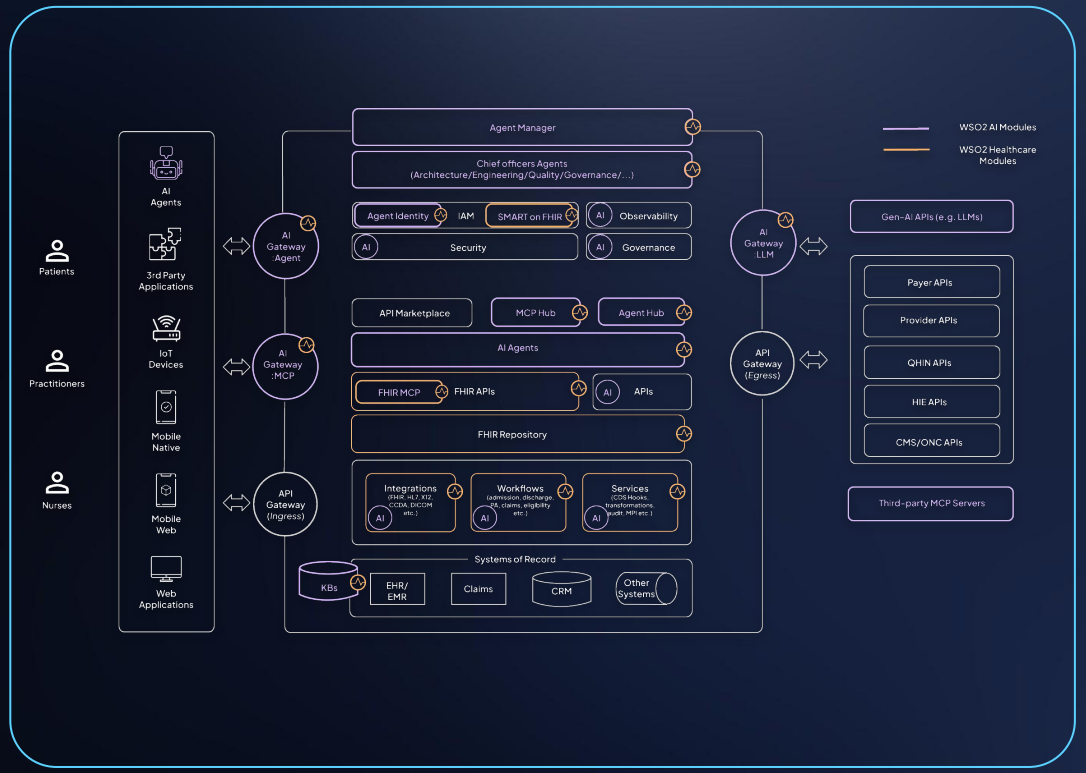
Medicare Advantage Health Plan · Health Insurance
100% CMS compliance achieved with the WSO2 Healthcare Accelerator on a FHIR-standardized data foundation

Covering Every Healthcare Sub-Sector and Use Cases

Hospitals | Providers | Health Insurance | Pharmaceuticals | Medical Devices | PBM | Biotechnology

Patient Access | Interoperability | Prior Auth | Patient 360 | Consent Management | Provider Directory

Agentic Healthcare Enterprise



Reference Architecture

Reference architecture, golden path, and guidelines to become an agentic healthcare enterprise.

Pre-Built Healthcare Agents

Pre-built agents (prior authorization, FHIR questionnaire) utilizing Agent Manager, AI Gateway, and Agent ID.

Healthcare Accelerators

Domain-specific accelerators to seamlessly transact with FHIR, HL7, and X12 data formats.

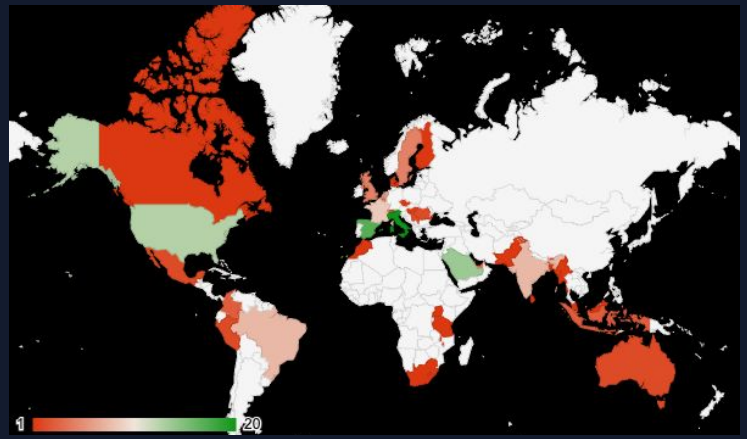
Empowering National and Local Government

42
National Governments

3,800
Local Govt Agencies

19
National ID Deployments

2.8 bn
Citizens Served



Proven Use Cases

- Smart City
- Vaccine Management
- City & Govt Tax
- Utilities Management
- Citizen Portal
- Citizen Identity
- Data Exchange
- Vehicle Registration
- Company Registration
- Border Control
- Revenue Platform
- Digital Wallet
- Open Data
- G2G, G2C IAM

Sovereign Infrastructure

The Sovereign Government Operating System

Sovereign Govt. Digital Identity and Access Mgt.

Digital Identity, Citizens Access Management, and Govt. Workforce Access Management for local, sectoral and national governments.

Govt. Data Exchange

Government interoperability for inter and intra government agency's data exchange, at local, sectoral and national government level.

Citizen Services

Government interaction with citizens via Citizen's Portal, CKAN based open data, and API Platforms.

Sovereign Clouds and Sovereign AI

Digital Public Goods Alliance

MOSIP

Lanka Software Foundation

OpenWallet FOUNDATION

In Country

Your journey to the agentic enterprise

We deliver outcomes, supporting you every step of the way

1

Products

- Agentic Enterprise Fabric

2

Templates

- Blueprints
- Reference Architectures
- Golden Paths

3

People

- Trusted Advisors
- Forward Deployed Engineers
- Consultants
- Partners

4

Engagement

- Quick Start Programs
- Assessments
- Architecture Exchange
- Strategic Consultancy

Solutions sessions: Blue room

Today - 02:30 pm

The Agentic Healthcare Enterprise: A New Operating System for Care

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Today - 03:00 pm

From Open Finance to Intelligent Banking: A Unified Control Layer

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Today - 03:30 pm

Sovereign by Design: A Blueprint for the Digital Government Operating System